

Stay Cool with TID's Air Conditioner Rebate

TID is offering a \$500 rebate for residential customers who replace their existing air conditioning systems and heat pumps with a high efficient unit that meets the program requirements. In addition to the rebate from TID, you may qualify for a \$1500 federal tax credit. For more information about the tax credit, please visit www.energystar.gov.

When it's time to replace your old air conditioning system and/or heat pump, TID recommends you consider a new high efficiency system to save energy and reduce your energy costs. Today's most efficient air conditioners use 30%-50% less energy to produce the same amount of cooling as systems made in the late 1970's, according to the U.S. Department of Energy. Even if your unit is only ten years old, you may save 20%-40% on your cooling bills. Clearly, while replacing an older unit with a newer, energy efficient model may involve some significant up-front costs, you can enjoy a sizeable return on your investment over time in lower energy bills while doing your part to help reduce energy usage and improve the environment.

In addition to other program requirements, the following minimum efficiency must be met to be eligible for the rebate:

Minimum System Efficiency Standard				
	Split System		Packaged System	
	SEER	EER	SEER	EER
Residential Central Air Conditioner	16	13	14	12
Residential Air Source Heat Pump	15	12.5	14	12



This rebate is in effect for systems installed from June 16, 2009 through December 31, 2010. The rebate application and program requirements are available at www.tid.com or call TID Consumer Programs at 883-8432.

Protect Yourself Against Energy Theft!

TID works hard to deliver safe, reliable, affordable utility services to you.

When someone tampers with utilities, or commits service thefts to avoid payments, they put themselves and others in danger.

Don't tamper with utility lines.

We have discovered that most tampered sites become a safety hazard, putting your family and neighbors in danger. Don't take chances with your safety.

Utility theft is a crime and increases cost to honest TID customers.

Energy theft is something TID takes very

seriously, but we need your help to curb this illegal activity. Report any suspicious activity to the 24-hour TID Energy Theft Tip Line at 883-3444. If your tip involves an immediate safety hazard, such as exposed wiring, call 883-8301 or the police. All calls are confidential. Visit www.tid.com to fill out a confidential form and email it to info@tid.org.

Ask for Identification

If someone knocks on your door wanting to do utility work, ask for identification. All TID employees carry a photo identification badge.



Unsafe Meter. Your meter should never be opened or have exposed wires or cords coming from it.

Take Control of Energy Costs

Here are a number of ways you can take control of your energy costs while staying cool this summer.

No-Cost Tips

Simple steps that save money:

- Turn off lights and appliances when not in use.
- Set thermostats to 78 degrees when you are home and 85 degrees when you're away.
- Close blinds and drapes during the day to keep heat out.
- Run your pool pump at night.
- If it's cool at night, open your windows to catch the breeze.
- Avoid doing laundry or using the dishwasher between the peak energy use hours of 4 to 7 p.m.

Low-Cost Tips

There are plenty of low-cost, easy to do projects or steps that you can take to save money on your energy bill:

- Change incandescent bulbs to compact fluorescent light bulbs.
- Add sunscreens to your windows.
- Change your air filter each month or when needed.
- Install ceiling fans or a whole house fan to help the cool air circulate.
- Install a programmable thermostat.
- Caulk and weatherstrip doors and windows that leak air.

TID offers rebates for some of the Low-Cost Tips. To learn more or to get a rebate application visit www.tid.com or call TID Consumer Programs at 883-8432.

TID's Pool Pass Program

TID has created a Pool Pass Program to promote water safety by encouraging children to swim in local pools instead of canals and rivers. The passes have been distributed to local schools, recreation departments and at community events. To date, approximately 1200 passes have been distributed to children in the TID service area.

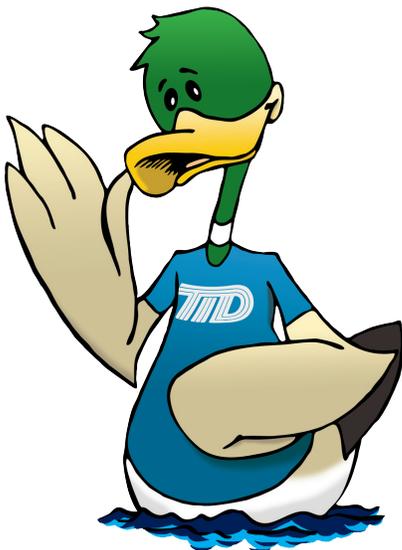
The passes can be taken to any community pool listed below and used to cover the fee for their open swim periods. Each community will return the vouchers to TID and will be reimbursed for the cost.

Participating Community Pools:

Turlock & Pitman High Schools
Columbia Community Pool
Ceres High School
Patterson Aquatic Center
Delhi Community Pool
Hilmar Community Pool

In addition, TID has co-sponsored the Stanislaus Consolidated Fire Protection District Life Jacket Loaner Program. An individual or family can check out life jackets for a day or a weekend simply by completing a loan form.

For more information contact the California Department of Boating and Waterways at www.dbw.ca.gov/BoaterInfo/LifeJacket.aspx.



Third Party Notification of Disconnect Notices

To help prevent disconnects due to misplaced or forgotten electric bills, TID offers a third party notification service. We notify the party you indicate (a friend, relative or agency) when your electric service may be in jeopardy because of nonpayment of a bill. The third party is under no obligation to pay the bill but can provide you with a friendly reminder to help you avoid any inconvenience. Please call Customer Service at 883-8222 if you are interested in this service.

TID's Green Energy

Currently, TID generates approximately 20% of its power through renewable resources, which is combined of wind, fuel cell, geothermal, small hydro and solar.

Log on to www.tid.com to learn more about TID's green efforts.

